



# **Annual Report**

2022-23

**Municipal Committee Burewala** 

## **Table of Contents**

1.	Background:	1
2.	Map of Tehsil Burewala	3
3.	Functions of Municipal Committee Burewala	5
4.	Municipal Committee organogram	6
5.	Administrative Setup	6
6.	Human resource Available at MC	7
7.	Covid – 19 (Response & Resilience)	7
8.	Anti-Dengue Activities	10
9.	Khidmat Apki Dehleez Per	10
10.	Trainings & Hands-on Sessions	12
11.	Annual Budget	14
Exp	enditures Detail on Major Municipal Services	14
12.	Development Projects	15
13.	Municipal Services Delivery Detail	16
1.	3.1. Water supply system	16
1.	3.2. Solid Waste Management	17
1.	3.3. Sewerage	19
13.4	l.Streetlight	22
14.	Complaint Management	24
15.	MC Website	25
16.	MC Response to the Requests of Citizens under RTI Act 2013	25
Ann	nex A	27
Ann	nex-B	32

#### Foreword:

On behalf of the Municipal Committee Burewala, I hereby present this Annual Report for the financial year 2022-23. The report will give our stakeholders and communities an insight into the performance and achievements of the Municipal Committee. The current Annual Report outlines MCs successes and shortcomings in relation to our mandate as provided in the key focus areas of Local Governments. These can be summarized as; Building a Municipal Committee that is efficient, effective and responsive; Strengthen Accountability and promote fairness in its dealings; Accelerating Service Delivery and supporting the vulnerable; Promoting Economic and Social development; Fostering Development Partnerships, Social Cohesion and Community Uplift Programs. It is pertinent to note that these endeavors' can never be successfully achieved on their own but it becomes materialized by the collective efforts of officers, officials and support staff who work together in identifying challenges and to meet those challenges with rigor efforts and earnest professional approach.

It is commendable to note the improvements in relation to our spending and expenditure patterns, but we need to do more. The ever-present excuse of lack of resource might be a legitimate one, but the key question is how effectively we use the resources at our disposal to accomplish our goals and attaining set targets. It is clear in this annual report that we are moving in the right direction. It is of paramount importance to synchronize our program plans with quarterly targets to achieve our broader goals effectively and efficiently.

Administrator Municipal Committee Burewala

## 1. Background:

Burewala is one of the three tehsils of district Vehari. It spreads over an area of 1,295 square kilometers with a population of 289,236 (as per census 2017). Burewala is located at a distance of about 84 miles from Multan. It is the last settlement of District Multan and is surrounded by Sahiwal District on three sides. The branch railway-line connecting Lahore with Lodhran passes through Burewala and as such Burewala is connected by rail with Pakpattan, Arifwala and vehari and later on to Lodhran on Multan Karachi line. By pass road is connected with Sahiwal via Chichawatni and Arifwala and have a link with Multan via Jahanian. After the implementation of Punjab Local Government Ordinance 2001, it was given the status of Municipal Committee in 2001 and after promulgation of Punjab Local Government Act 2019; the status of Municipal Committee has been upgraded as Municipal Committee.

Burewala is situated on the Dehli Multan Road. Sutlej River crosses Burewala near the towns Jamlera and Sahuka. Shrine of Hazrat Baba Haji Sher Dewan Chawli Mashaikh is also situated in Dewan Sahib at a distance of 18 km. from Burewala. In the very beginning it was just a jungle which was 'humanized' by local tribes called "Langrial". When the Pakpattan canal operating in this area, people started to settle in villages as agriculture developed, resulting in jungles being cut to make way for cultivation fields. As this area was in 'Eastern Canal Division' so it was named village no. 122/EB (EB = Eastern Bar). In the northern side of Burewala, there are still signs of an old water canal which is now called Sukh Bias. It is 35 km east of District Capital Vehari on main Dehli Multan Road. Burewala is the second biggest tehsil of Punjab.

The climate in Burewala is called a desert climate. July & August are hottest months when the temperatures generally reaches 45°C and in night the average minimum temperature drops down to 27°C. The average humidity of city in August is 72%

Winter season starts from November and lasts till February. Mean maximum and minimum temperatures recorded during the month of January are about 22 and 8 degree Celsius respectively. The average annual rainfall is 194 mm.

The population census report of year 2017 has not been published by Government of Pakistan. However, the provisional data available for this census shows the population of 231,797 persons for the city within municipal limits. A land scan process was done to estimate the population of entire inhabited areas of city in close approximation which was found to be 264,014 persons in the year 2017 with an annual growth rate of 2.31 % and it is expected to rise to 331,598 persons in the year 2027. Some inhabitation has developed outside the municipal limits of the city and the municipal limits need to be extended.

Burewala has the shrine of Hazrat Baba Haji Sher Dewan, who was one of the earliest Muslim saints in the subcontinent. In sports, World renowned fast bowler of Pakistan cricket team, Waqar Younis is from Burewala and is renowned as "Burewala Express".

#### **Economic Activities in the City**

Burewala is known for the invention of three wheel Motor-bike Rickshaw known as "Chandgari". Asia's largest Textile industry was in the city of Burewala, owned by Dawood Group of Industries called (BTM) Burewala Textile Mills, which is now known as Lawrencepur Ltd. Burewala also has shopping bazaars and plazas. City Center is an addition in the city to match the life style of the people living here. Burewala is surrounded by boundaries of few industrial and agricultural cities (e.g. Vehari, Arifwala, Chichawatni, Hasilpur, Chishtian). Burewala has a Pakistan's largest technical college on Tehsil bases situated in 507/EB. Burewala has a tehsil headquarters hospital. The medical complex was opened on October 05, 2008 by a number of private sector specialists from Europe.

Burewala has an all seasonal grain market in the area and it is a major business centre. Other business activities include 7 Flour Mills, 2 ghee mill, 50+ rice mills, 50+ cotton ginning factories and about 250+ oil mills and an extensively growing network of rice husking/processing mills, cotton gins, and flour mills. It is Pakistan's second largest cotton-seed-cake producing city after Rahim Yar Khan. Dawood Lawrencepur Limited (formerly known as Burewala Textile Mills Limited) is also located in the city with an installed ring spinning capacity of 216,000 spindles. Three PVC products factories are also situated in the city. Additionally, Nillibar Agriculture Research Institute, under the guidance of Pakistan Agriculture Research Council (PARC), works towards the growth of agriculture and related fields.

## 2. Map of Tehsil Burewala:



## **Important Places**





**Govt College Degree College for Boys Burewala** 

Image By Atif Sharif

Goal Chowk

Resham Gali Burewala



**Goal Chowk Buewala** 

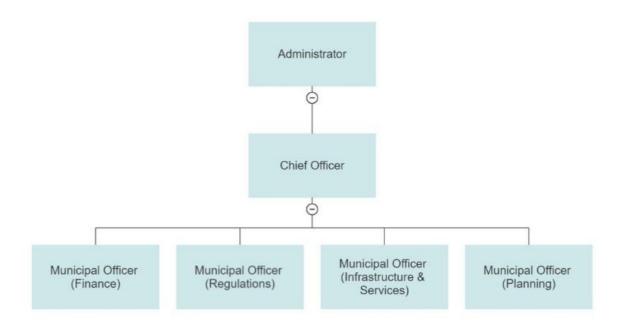
Jinnah Hall Burewala

## 3. Functions of Municipal Committee Burewala

Municipal Committee Burewala is responsible for performing the following functions as per new PLGA 2019:

- a) Economic and value chain development;
- b) Management of primary, elementary and secondary education facilities;
- c) School enrolment and universal education;
- d) Monitoring and supervision of primary health care facilities;
- e) Preventive health and hygiene;
- f) Population welfare including population control;
- g) Solid waste collection and disposal;
- h) Sewerage collection and disposal including water management and treatment;
- i) Building control and land use;
- j) Births, deaths, marriages and divorce registration;
- k) Museums and art galleries;
- 1) Open markets;
- m) Livestock and agriculture markets;
- n) Public parking facilities;
- o) City roads and traffic management;
- p) Public transport;
- q) Abstraction of water for industrial and commercial purposes;
- r) Emergency planning and relief;
- s) Support to provincial agencies in prevention of crime and maintenance of public order; and
- t) Regulatory enforcement in the functions
- u) Establishment and management of pre-schools;
- v) Libraries;
- w) Drinking water supply;
- x) Burials, cremations etc.;
- y) Public conveniences;
- z) Children's services;
- aa) Community safety;
- bb) Arts and recreation;
- cc) Public fairs and ceremonies;
- dd) Sports;
- ee) Environmental health, awareness and services;
- ff) Parks and landscape development;
- gg) Slaughtering of animals;
- hh) Street lights; and
- ii) Sign boards and street advertisements.

## 4. Municipal Committee organogram



#### Administrative Setup

## Administrator Abdul Basit Siddique

Date of Joining: June 2022 Office No: 067-9200132



## Chief Officer Muhammad Akram

Date of Joining: 16.06.2021 Office No: 067-9200136



## Municipal Officer (Finance) Amjad Hussain

Date of Joining: 26.04.2021 Office No: 067-9200135



## Municipal Officer (Infrastructure) Hafiz Muhammad Waseem

Date of Joining: 11.08.2021 Officer No: 067-9200129



## Municipal Officer (Planning) Mian Ijaz Iqbal

Date of Joining: 14-07-2021 Office No: 067-9200138



## **Municipal Officer (Regulation) Ghulam Jelanis**

Date of Joining: 01-06-2020 Office No: 067-9200133



## 5. Human resource Available at MC

Vacancy Analysis-Section Wise								
Section Sanctioned Filled Vacant								
Administrator	12	6	6					
Chief Officer	20	11	9					
Municipal Officer (F)	49	34	15					
Municipal officer (R)	53	27	26					
Municipal officer (P)	18	11	7					
Municipal Officer (I&S)	559	295	264					
Total	-	-	-					

MC schedule of establishment is attached as Annex - A

#### 6. Anti-Dengue Activities

Dengue is a social problem and can be overcome only by including all segments of the society in the anti-dengue drive. By considering need of the hour, MC took steps to create awareness among the people to keep their houses clean and remove stagnant water. MC had been implemented anti-dengue regulations and stern action were imposed on their violators. MC management had given top priority to overcome dengue and special teams had been constituted to keep surveilling high risk areas. In this regard, daily surveillance schedules were prepared, micro plans were developed, field teams were mobilized and social segment of the society were activated to curb the wide spread of epidemic.



## 7. Khidmat Apki Dehleez Per

On the directions of Chief Minister Punjab, Sardar Usman Buzdar, 'Khidmat Apki Dehleez per' program was launched in the Burewala City. The basic purpose of the program was to revive government machinery for effective delivery of services. Municipal Committee Burewala were also given specific tasks in accordance with the needs of the public to ensure the effectiveness of service delivery mechanisms. The program was truly beneficial for the masses. Weekly schedule was issued in which the officers of municipal committee monitored the sanitation, sewerage and other matters in their allocated areas. The citizens were asked to identify/ highlight the areas that needs quick attention from Government departments, and Government officials will respond to their issues/suggestions. The activities under "Khidmat Apki Dehleez Par" program had been intensified to clean and beautify government buildings as well as parks, intersections and green belts in all areas of the city. Horticultural development was of great importance and for the purpose, MC Burewala along with

other departments in had taken special measures to beautify the City. The Administrator monitored the activities being conducted under the program ApkiDehleez Par to ensure that there was no delay in the resolution of people's problems and all targets were achieved well in time.







## 8. Trainings & Hands-on Sessions

LG&CD Department with the technical assistance of Punjab Municipal Development Fund Company (PMDFC) often organized training programs and hand on sessions for MC management and staff on need basis. PMDFC team always provides continuous support to MCs' staff for MCs institutional strengthening and capacity building and to enhance performances. Various institutional interventions such as GIS maps, Computerized Financial Management System, Performance Management System, Computerized Complaint Tracking System and MCs' websites has been developed, implemented and make functional in MC. However, MC management and staff are putting its best efforts for accomplishing the heightened scope of work against these interventions to obtain the subsequent Performance Based Grants (PBGs) against related Performance Measures (PMs) under PCP. In this context, to fulfill the MACs and PMs under PCP, the detail of work has been chalked out and mentioned below:

Sr. No.	Interventions	Detail of Work
1	GIS Maps	<ul> <li>Updated GIS based maps are available with MCs</li> <li>Base maps,</li> <li>Municipal Infrastructure maps (water supply, sewerage, solid waste, Road hierarchy &amp; streetlight)</li> </ul>
2	Computerized Financial Management System (CFMS)	<ul> <li>Budget Entry for the current financial year</li> <li>Cash book entry for the current financial year</li> <li>Receipts</li> <li>Expenditures</li> </ul>
3	Performance Management System (PMS)	<ul> <li>Reports on Performance Indicators to track status of municipal services i.e. water supply, sanitation and streetlights:</li> <li>Expenditures details on various municipal services i.e. water supply, solid waste, street lights as per information provided by MCs</li> <li>Customized reporting as per requirement</li> </ul>

4	Computerized Complaint Tracking System (CCTS)	<ul> <li>Registration of complaints in the web based software</li> <li>Sector wise (Water Supply, Solid Waste, Street Light, Sewerage System etc.) reports</li> <li>Different analyses of resolved &amp; unresolved complaints</li> <li>Information pertaining complaint registration and resolution time</li> </ul>
5	MC Websites	<ul> <li>Update the links on MC website on regular/ need basis</li> <li>News &amp; Event</li> <li>Notice &amp; Tenders</li> <li>Administrative setup (Name of officer, date of joining, qualification, total service, contact No)</li> <li>Budget</li> <li>Incumbency</li> <li>Other website links</li> </ul>

## **Actions accomplished for implementation of the interventions**

A. MCs designated the officials to manage the interventions

B. Refresher Trainings.

C. Continuous follow-up by PMDFC

D. MCs managed requisite hardware

E. MC management were sensitized to review systems generated reports on regular basis.





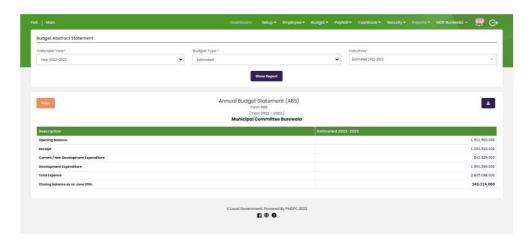








## 9. Annual Budget:



## **Expenditures Detail on Major Municipal Services:**

The expenditure incurred on the municipal services i.e., water supply, solid waste & streetlight in the current financial year is given below;

Expenditure Detail <u>MC Burewala</u>									
Expenditure Detail for SOLID WASTE									
Esatablishment Repair & Others / Dev									
Financial Year	No. of Employees	Expenditures	POL Exp	POL Expenditures Ma		Miscellaneous Expenditures	Expenditures in SWM	Total	
Actual Expenditures 2022-23		97276435/-	361	25709/-	2374311/-	909570/-	-	136686025/-	
Budgeted Expenditures 2022-23		124880000/-	4500	00000/-	2500000/-	1050000/-	-	173430000/-	
Expenditure Detail for WATER SUPPLY									
	Esatablishment			POL		Others /	Development		
Financial Year	No. of Employees	Expenditures	Electricity Expenditure	Expenditures (in case of use of Generators)	Repair & Maintenance Expenditures	Miscellaneous Expenditures	Expenditures in Water Supply	Total	Water Receipts/ Ravenue Generated
Actual Expenditures 2022-23	79	40888261/-	46962552/-	1043083/-	2966121/-	275219/-	-	92135236/-	5582877/-
Budgeted Expenditures 2022-23		47230000/-	45000000/-	1500000/-	4900000/-	1800000/-	-	100430000/-	8370000/-
			Expenditure	Detail for STREET	LIGHTS				
	Esatabl	ishment			Repair &	Others /	Development		
Financial Year	No. of Employees	Expenditures	Electricity	Electricity Expenditures		Miscellaneous Expenditures	Expenditures in Streetlights	Total	
Actual Expenditures 2022-23	1	578445/-	344	5814/-	14500/-	788253/-	-	4827012/-	
Budgeted Expenditures 2022-23		685800/-	270	0000/-	400000/-	1000000/-	-	4785800/-	

## 10. Development Projects

Infrastructure Projects Being Carried Out in Current FY under Punjab Cities Program (PCP)

Sr.#	Project Name	Project Detail	Project Cost in Rs.
1	Provision of Solid Waste Machinery and Equipments for Improvement of Solid Waste Management in Burewala City	<ul> <li>Procurement of Machinery</li> <li>Hiring HR for Machinery and Equipments.</li> <li>Hiring of Tracking for Machinery</li> </ul>	137635000
2	Construction of Parking Area SWM in MC Burewala	Construction of Parking Shed at Water Works Colony for PCP-Machinery	31665604

The detail of projects other than PCP is given as Annex-B

#### 11. Municipal Services Delivery Detail

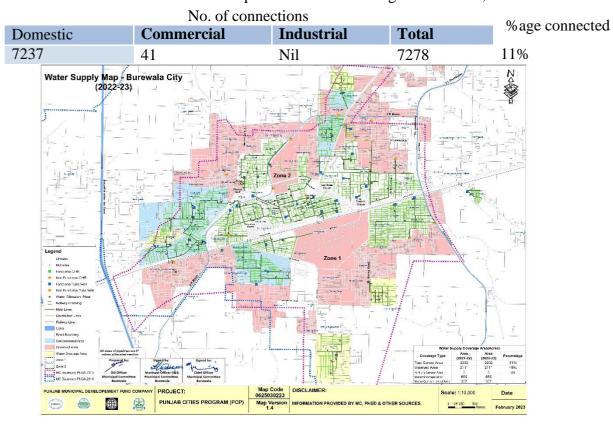
#### 11.1. Water supply system

#### 11.1.1. Water supply hours

On an average MC is supplying 05 hours of water to households daily as per given schedule Water supplied hours

Morning	Midday	Evening	Total			
2	1.5	1.5	5.0			
11.1.2 Total coverage of the city						

The total area coverage of water supply in the city is 57% out of which 6% area falls under water shortage and 13% under the water contamination. Rest of 43% area is un served. The detail of water connections and percent connected are given as under;



#### 11.1.3. Tariff structure

The consumer connections are not metered and hence water. The water rates are given below;

Tariff Rates per month						
Domestic Com. Ind.						
Rs. 70	Rs. 120	Nil				

#### **11.1.4.** Water filtration plants:

Total 21 filtration plants are being maintained by MC in the city to supply potable water to the inhabitants. All are working in good condition and no need for repair of its component to supply potable water to the inhabitants of the city.

#### 11.1.5. The water source & storage

The city has contaminated shallow sub soil water which is unfit for human consumption. 5-L distributary is flowing at the eastern periphery of the city whereas Pakpattan-Islam Link (PI Link) Canal is located at the western boundary of the city. 47 No. of Tube wells have been installed at different locations of the city to harness the deep underground fresh water. 26 tube wells were working in the city prior to the installation of 21 tube wells in 2009 by PHE Department. All the 47 tube wells were taken over by defunct TMA. 15 tube wells have been abandoned due to non-availability of distribution system. 06 No. of tube wells have been rehabilitated under Punjab City program during current year. Water from the operational tube wells is directly fed to the distribution system. Only one overhead reservoir is operative in the entire water supply system. At present 34 No. of tube wells are functional.

11.1.6. Manpower deployment

Slot	Sanctioned strength	Existing strength	Vacant post	Manpower on daily wages	Total man power deployed	Additional MC demand
Tube-well operators	65	43	22	0	43	0
Chowkidars	30	26	4	0	26	0
Electricians	2	1	1	0	1	0
Plumbers	2	2	0	0	2	0
Plumber helpers	2	2	0	0	2	0
Water Superintenden	1	1	0	0	1	0
Total			27			

#### 11.2. Solid Waste Management

#### 11.2.1. Solid waste Generation & Disposal

The solid waste management efficiency along with present dumping sites is given below;

Total waste generated	127 Tons
Waste disposal	107 Tons
% age efficiency	84%

#### 11.2.2. Equipment & Machinery

Under mentioned collection and transportation machinery is available with MC to handle the solid waste.

S.N	Equipment/machinery	Total available Nos.	Working but requiring repair (Nos)
1	Tractor Trolleys	10	0
3	Arm roll truck	1	0
4	5.0 m3 containers	23	10
5	Container carrier with tractor	1	0
6	3.0 m3 containers	17	05
7	Front blade tractors	04	01
8	Front end loaders	05	01
9	Water bowser with tractor	01	0
10	Hand carts	70	20
11	Dumper truck	01	0
12	Mechanical Sweeper with tractor	01	0
13	Mini Tipper	03	0
14	Compactor Truck	04	0
15	Loader Rikshaw	12	0

The existing machinery is neither sufficient nor cost effective and efficient giving rise to low efficiency of collection and disposal of the waste and as a result of that MC is facing higher waste management cost as well as complaints regarding the insanitary conditions in the city. Efficient and cost-effective machinery is needed to increase the efficiency of collection and transportation for improving the sanitary conditions and lowering down the operational and maintenance costs.

#### 11.2.3. Manpower Deployed

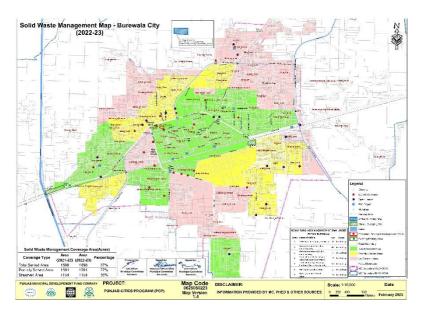
The manpower deployed for collection, transportation and disposal of the solid waste is given in the table below. As indicated by MC Officers, this manpower is not sufficient to serve the entire city at the given standards. Additional manpower required by the MC is also given here.

Slot	Sanctioned strength	Existing strength	Vacant posts	Manpower on daily wages	Total man power deployed	Additional MC demand
Sanitary workers	215	154	61	47	201	0
Vehicle drivers	14	3	11	0	3	0
Supervisors	02	02	00	0	02	0
Sanitary inspectors	02	02	00	0	2	0
Clerk	3	3	0	0	3	0
Other	16	16	0	0	16	0

#### 11.2.4. Coverage Detail

The entire city is not served with solid waste collection and disposal. 55% area of the city is fully served, 12% is partially served and 33% is un-served. In partially served areas service is rendered intermittently depending upon availability of manpower and transportation

machinery. The detail of these areas is given below.



#### a) Partially served areas

No regular service is rendered in the under mentioned areas. The main complaints are attended by sending the machinery & labor once or twice a week.

1	Zahidabad	2	Judicial colony	3	Chak No. 445/E.B
4	Govt. Housing Society	5	Kachi abadi	6	Chak No. 447/E.B
7	Iqbal Nagar	8	A part of Raizabad		

#### b) Unserved areas

Under mentioned areas are still unserved;

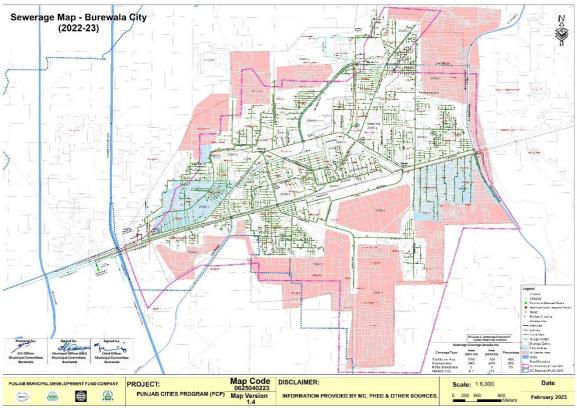
1	Zeshan town	2	Green view	3	Chak No. 447/E.B
4	Gulberg housing scheme	5	Ali town	6	Gulshan e Islam
7	Gulberg housing scheme-2	8	Doltana farms	9	New city housing
10	Shadman colony	11	Sadiq town	12	Defense view H S
13	Bismillah town	14	Alfatah city	15	Al-Raheem city
16	Chak No. 435/E.B	17	Mian town	18	Shaheen villas
19	Anwar town	20	Fiazabad	21	Shabir town
22	Kachi abadi Azeemabad	23	Fine city	24	Chak No. 441/E.B
25	Fazlabad (Part)	26	Chak No. 515/E.B	27	Chak No. 517/E.B
28	Chak No. 461/E.B	29	Chak No. 505/E.B	30	Chak No. 259/E.B

## 11.3. Sewerage

#### **11.3.1.** Coverage

The city has 60% coverage of sewerage system but only the main and branch sewers have been laid and the lateral sewers have been provided in small area of the city. The old city

is mostly served by the surface drains discharging in main and branch sewers leading to Lorry Adda disposal station



#### 11.3.2. Existing pumping / disposal stations

The detail of each pumping station already working in the city is given below;

		_		•	_	-	_			
	Nos of	N. 6	Discharge	Total	3.5 /	***	Force main /S. carrier		T114*4	
Location	collect. Tanks	Nos of pumps	each (cusecs)	discharge (cusecs)	Motor BHP	Working status	Size (inch)	Length (ft)	Cond.	Ultimate disposal
Lorry Adda	03	02	5.0	14.0	80	Fair	16" dia	2500'	Poor	Broad
•		01	4.0		60					irrigation
Old Multan Road	03	06	4.0	24.0	80	Poor	16" dia	1800'	Fair	Sukh Bias creek
		02	3.0		40					Sukh Bias
451/EB	02	04	4.0	22.0	60	Fair	Sullage	carries		creek
Rahamatabad	2	2	1	2.0	25	Poor	8" dia	500'	Poor	Broad irrigation

#### 11.3.3. Sucker & jetting machines

01 No sucker & Jetting and 01 No jetting machines are being used by MC to remove blockades and cleaning of sewers. The sucker machine is quite old and requires repairs along with supply of suction pipes. However, jetting machine is working in good condition.

#### 11.3.4. Manpower deployed

The manpower deployed presently for the operation & maintenance of the system is given below against the total regular strength of 52 persons.

Pump operators	0
Baildars	0
Supervisors	0
Sewer men	40
Total	40

MC is demanding additional manpower because of increase in population as they are serving those areas in the city which are not included within the municipal boundary.

#### 11.3.5. Tariff structure

All the sewer connections are not being charged. Only new connections being installed now are charged at the rate of Rs 200 per connection per annum.

#### 11.3.6. Drainage zones.

The city has been divided in 3 zones in respect of the waste water drainage. Each zone with its coverage is described below;

#### a) Zone-1

This zone is comprised of areas lying in the south of the railway track along with some portion of the city in east side but located on north side of the railway track. A trunk sewer of 42 inch diameter collects the waste water from north eastern part of the city and crosses the railway track after which it joins the 48 inches diameter outfall sewer discharging in Chak No. 451/E.B disposal works after crossing the Pakpattan-Islam Link Canal. Some main sewers in this area were chocked and PHE Department has replaced them.

Waste water from this disposal works is pumped into a sullage carrier which ultimately discharges into an old River Bias creek named as Sukh Bias without treatment. In the way the water is also used for broad irrigation.

#### b) Zone-2

This drainage zone comprises of central part of the city located in north of the railway track and is drained off into Larry Adda disposal works. The muhallahs named as New Model Town, Gulistan Colony, Gulshan-e Ghuni, Kachi Abadi Azeemabad, Yaqoob abad Riaz abad, A, B, C, D, E, N, O and P blocks and Shaheen villas were initially connected with this system. Later on the main sewer of 36" diameter taking water to Multan Road disposal works was chocked near 2-R Minor due to poor maintenance and water from this sewer was also directed to this disposal works by laying a 24" diameter link sewer. It is evident that the upstream part of 36" dia sewer will also choke ultimately. This shows poor maintenance of the sewers on the part of MC Burewala.

The waste water pumped through forced main collected into a sullage carrier and being used for broad irrigation. After completion of PHED planned scheme waste water of A, B, C, D, E, N, O and P blocks would be collected in new sewers leading to newly proposed Multan road disposal works.

#### c) Zone-3

This drainage zone comprises of most of the area located on the northern side of the railway track. The waste water is collected into main outfall sewer of 42" dia discharging into Multan road old disposal works from where it is pumped through a forced main of 16" dia across the Multan Road, railway track and then the Pakpattan-Islam link canal into a sullage carrier leading to a Sukh Bias creek without treatment.

The main sewer of 36" dia has been chocked as stated above and water has been diverted into Lorry Adda disposal works. However water from the rest of the area is being taken by 42" dia sewer of this system and pumped through Multan Road disposal works. The disposal works of this zone is located at Multan road.

#### 11.3.7. Sewer lengths

The approximate length of old sewers is given below;

Sewer dia. (inch)	9	12	15	18	21	24	27	Total length
Length in Km	18	26	13	10	7.0	6.0	1.2	in Km
Sewer dia (inch	30	33	36	42	48	54	66	
Length in Km	2	1.3	2	4.5	1.0	5.0	0	97 Km

## 11.4. Streetlight

MC Burewala has street lights on major roads and Mohallahs

#### 11.4.1. Street lights on Major roads:

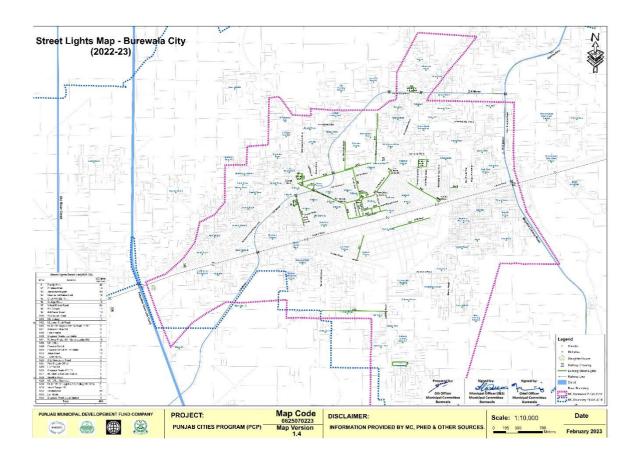
Some roads in the city have been provided with street light. The detail of these installations is given below;

S.N.	Name of Road/Street	Type of luminaries	No. of Lights	Type of Poles
1	Stadium Road	LED 50 Watt	25	Double Arm Pole
2	Link BTM Road & Part of BTM Road	LED 50 Watt	26	WAPDA Pole
3	Vehari Bazar Road	LED 50 Watt	52	Double Arm Pole
4	Vehari bazar road (P2)	Energy saver	10	WAPDA Pole
5	Arif bazar	Energy saver	15	WAPDA Pole
6	College road i/c goal chowk	Energy saver	15	WAPDA Pole
7	Rail bazar	Energy saver	15	WAPDA Pole
8	City graveyard road	LED 50 Watt	15	WAPDA Pole

## 11.4.2. Ward wise detail of existing street lights

Energy saver bulbs are being used instead of LED lamps which are fulfilling the requirements in different Mohallas.

Ward No	Area	Energy Saver 24 to 30 W	Operational Status	Poles types WAPDA pole /Street light pole
1	WaraichTownJilalTown,Chak No. 437/E.B	21	12	WAPDApole
2	AzizAbad GaowShala	10	6	WAPDApole
3	BashierTown	15	10	WAPDApole
4	GulshaneRehman	17	8	WAPDApole
5	MadinaColony	30	11	WAPDApole
6	MadinaColonyQaberstanRoad	18	10	WAPDApole
7	IqbalNagar	33	15	WAPDApole
8	Muhammad Nagar	21	12	WAPDApole
9	Shadman Colony	10	5	WAPDApole
10	AhataShah Nawaz	19	11	WAPDApole
11	Wblock	38	20	WAPDApole
12	F block	17	8	WAPDApole
13	LotBhattian	23	11	WAPDApole
14	MasoomShah Colony	28	13	WAPDApole
15	Habib Colony	26	12	WAPDApole
16	CivilPark	30	15	WAPDApole
17	YousafAbad	14	6	WAPDApole
18	ChakNo. 447/E.B	17	11	WAPDApole
19	ChakNo. 445/E.B	22	14	WAPDApole
20	New Bairki	14	6	WAPDApole
21	Shah FaizPark	29	12	WAPDApole
22	Mujahid ColonyNo.1	31	20	WAPDApole
23	AllaAbad	40	16	WAPDApole
24	Azeemaabad	27	14	WAPDApole
25	ChakNo. 435/E.B	28	11	WAPDApole
26	Shah FaisalColony, Shah Faiz	26	13	WAPDApole
27	Yaqoobaabad	14	6	WAPDApole
28	RehamtAbad	10	5	WAPDApole
29	P block	19	11	WAPDApole
30	N Block	10	8	WAPDApole
31	MBlock	17	11	WAPDApole
32	H Block	40	16	WAPDApole
33	A Block	35	17	WAPDApole
34	SatelliteTown	30	15	WAPDApole
35	Mujahid ColonyNo.2	36	14	WAPDApole
36	GulbargColony	10	6	WAPDApole



## 12. Complaint Management

Municipal Committee Burewala has established a centralized complaint cell for complaints registration, its tracking and resolution. The primary objective of establishing complaint cell was to enhance MC's efficiency in addressing citizens' and building confidence of citizens.

The complaint cell has been provided with telephone line to facilitate the complaint registration over the phone without walking in to the office. Every complaint, whether received in writing or verbally, is recorded in the software by a designated complaint cell in charge. Each recorded complaint generates a unique number already printed on the complaint slip. The complainant also receives the complaint number for the follow up, if required. Once the complaint is resolved by the relevant staff, he returns his part of the complaint slip to the complaint cell with his remarks and the complaint cell in charge updates the status of complaint in the software accordingly. The complainant may inquire the status of his complaint at any time just by calling the complaint registration office with reference to his complaint number. This process ensures the registration and tracking of all the complaints, thus keeping MC staff accountable to the MC management as well as the citizens.

Complaints: Received Summ	ary Year - 2022-23
Sector	Complaints
ater Supply	13%
Sewerage and Drainage	49%

Solid waste 36%  Percentage Resolved 100%
Streetlight 2%

#### 13.MC Website

(www.mcburewala.lgpunjab.org.pk/)

Municipal Committee Burewala has also developed its website for dissemination of information for general public. The information contains all major categories of information for citizen's interest like information about the officers with their telephone numbers, budget detail, Development projects, news and events



## 14.MC Response to the Requests of Citizens under RTI Act 2013

02 No of request received from citizens during the current year. The detail is as under;

## SUMMARY OF RESPONSE TO CITIZENS REGARDING RTI REQUESTS (2022-23)

MC Section	No. of Requests Received	No. of Requests Attended	Average No. of Days/ Time span to Attend Request	No. of Requests Refused/ Not Fit for Sharing Information	No. of Requests Forwarded to Other Departments for Seeking Information	Total No. of Requests In Progress	Total No. of Requests Pending	Citizen's Satisfaction Feedback	Remarks
Chief Officer	X	X	X	X	X	X	X	X	X
MO ( I&S)	X	X	X	X	X	X	X	X	X
MO (F)	X	X	X	X	X	X	X	X	X
MO (P)	01	01	X	X	X	X	X	X	X
MO (R)	10	10	3	X	X	X	X	X	X
Total	11	11	-	X	X	X	X	X	X

## Annex A

#### **Human Resource Detail**

	DEPLOYMENT PLAN	HUMAN KESOI MUNICIPA			BUREWA	LA
Sr. No.	Nomenclature of Post	BS	No. of Post	Filled	Vacant	Remarks
	OFFICE C	F MAYOR/	ADMINIS	TRATOR		
1	Mayor/Administrator	Fixed	1	0	1	
2	Private Secretary	BS-17	1	1	0	
3	Senior Clerk	BS-14	1	1	0	PHATA
4	Junior Computer Operator	BS-12	1	1	0	
5	Driver	BS-05	1	1	0	
6	Naib Qasid	BS-05	1	1	0	
7	Office Boy	BS-01	2	0	2	
	Sub Total		8	5	3	
	CONVENER					
8	Convener	Fixed	1	0	1	
9	Naib Qasid	BS-02	1	1	0	
10	Office Boy	BS-01	2	0	2	
	Sub Total		4	1	3	
		CHIEF OF	FICER			
11	Chief Officer	BS-19	1	1	0	
12	Office Superintendent	BS-17	1	0	1	
13	Senior Clerk	BS-14	2	1	1	
14	Senior Octroi Clerk	BS-14	1	1	0	
15	Junior Computer Operator	BS-12	1	0	1	
16	Junior Clerk	BS-11	1	1	0	PHED
17	Imam Masjid	BS-11	1	0	1	
18	Driver	BS-05	1	1	0	
19	Naib Qasid	BS-04	2	2	0	
20	Office Boy	BS-01	2	0	2	
21	Chowkidar	BS-01	2	1	1	
	Sub Total		15	8	7	
	LEGAL BRANCH					
22	Senior Legal Adviser	Fixed	1	0	1	
23	Legal Adviser	Fixed	1	1	0	
24	Junior Clerk	BS-11	1	1	0	
25	Naib Qasid	BS-03	1	1	0	
26	Office Boy	BS-01	1	0	1	
	Sub Total		5	3	2	

	MUNIC	CIPAL OFF	ICE FINA	NCE		
27	Municipal Officer Finance	BS-18	1	1	0	
28	Accounts Clerk	BS-15	1	1	0	
29	Senior Clerk	BS-14	1	1	0	
30	Junior Computer Operator	BS-12	2	1	1	
31	Junior Clerk	BS-11	2	2	0	
32	Driver	BS-05	1	0	1	
33	Naib Qasid	BS-01	2	2	0	
34	Office Boy	BS-01	2	0	2	
	Sub Total		12	8	4	
	REVENUE BRANCH					
34	Octroi Superintendent	BS-17	1	1	0	
35	Assistant	BS-16	1	0	1	
36	Senior Clerk	BS-14	2	2	0	
37	Senior Octroi Clerk	BS-14	6	6	0	
38	Junior Computer Operator	BS-12	2	0	2	
39	Junior Octroi Clerk	BS-11	2	2	0	
40	Junior Clerk	BS-11	5	5	0	
41	Naib Qasid	BS-02	4	4	0	
42	Naib Qasid (Octroi)	BS-05	6	6	0	
43	Bill Distributor	BS-01	5	0	5	
44	Office Boy	BS-01	3	0	3	
	Sub Total		37	26	11	
	MUNIC	IPAL OFFI	CE PLAN	NING		
45	<b>Municipal Officer Planning</b>	BS-18	1	1	0	
46	Municipal Officer Architect	BS-17	1	0	1	
47	Building Inspector	BS-14	3	0	3	
48	Building Inspector	BS-14	1	1	0	Local Council Service
49	Draftsman	BS-14	1	1	0	
50	Senior Clerk	BS-14	1	1	0	PHED
51	Junior Computer Operator	BS-12	1	1	0	
52	Junior Clerk	BS-11	4	4	0	
53	Naib Qasid	BS-02	2	2	0	
54	Driver	BS-05	1	0	1	
55	Office Boy	BS-01	2	0	2	
	Sub Total		18	11	7	
	MUNICIP	AL OFFICE	E REGUL	ATIONS	•	

56	Municipal Officer Regulation	BS-18	1	1	0	
57	Assistant	BS-16	1	0	1	
58	Senior Clerk	BS-14	1	1	0	
59	Junior Computer Operator	BS-12	1	1	0	
60	Junior Clerk	BS-11	2	2	0	
61	Driver	BS-05	1	1	0	
62	Naib Qasid	BS-04	3	3	0	
63	Office Boy	BS-01	2	0	2	
	Sub Total		12	9	3	
	LAND & RECORD					
64	Senior Octroi Clerk	BS-14	2	1	1	
65	Senior Clerk	BS-14	3	0	3	
66	Junior Computer Operator	BS-12	2	0	2	
67	Office Boy	BS-01	1	0	1	
	Sub Total		8	1	7	
	ENCROACHMENT BRANCH					
68	Encraochment Inspector	BS-14	2	0	2	
69	Naib Qasid (Octroi)	BS-04	3	3	0	
70	Gang Man	BS-01	10	0	10	
	Sub Total		15	3	12	
	PARKING STAND AND LICENSE FEE BRANCH					
71	Assistant	BS-16	1	0	1	
72	Senior Clerk	BS-14	2	2	0	
73	Senior Octroi Clerk	BS-14 BS-12	3	3	0	
74 75	Junior Computer Operator Junior Clerk	BS-12 BS-11	3	3	0	
75	Junior Octroi Clerk	BS-11	1	1	0	
76	Junior Clerk	BS-11	2	2	0	
77	Naib Qasid	BS-01	2	2	0	
78	Office Boy	BS-01	2	0	2	
79	Sanitary Worker	BS-01	1	1	0	
- 17	Sub Total	D5 01	18	14	4	
	MUNICIPAL OFFI	CE INFRAS	ı	1	<u> </u>	
80	Municipal Officer (Infrastructure & Services)	BS-18	1	1	0	
81	Senior Sub Engineer	BS-16	1	0	1	
82	Sub Engineer	BS-14	4	0	4	
83	Senior Clerk	BS-14	2	2	0	PHED
84	Draftsman	BS-14	1	0	1	
85	Junior Computer Operator	BS-12	1	1	0	

86	Junior Clerk	BS-11	1	1	0	
87	Driver	BS-05	1	0	1	
88	Suptt. Slaughter House	Part Time	1	0	1	
89	Naib Qasid	BS-05	1	1	0	PHED
90	Chowkidar	BS-04	2	1	1	
91	Office Boy	BS-01	2	0	2	
92	Superintendent Fire Brigade	17	1	1	0	
93	Head Fireman	8	1	1	0	
94	Driver Fire Lorry	7	1	1	0	
95	Fireman	7	12	12	0	
96	Driver Watering Lorry	5	1	1	0	
97	Cleaner Watering Lorry	3	1	1	0	
	Sub Total		35	24	11	
	MUNICIPAL OFFI	CE (INFOR	MATION	TECHNO	LOGY)	
98	Municipal Officer (IT)	BS-17	1	0	1	
99	Junior Computer Operator (IT Assistant)	BS-12	3	0	3	
100	Office Boy	BS-01	1	0	1	
	Sub Total		5	0	5	
	MUNICIPAL OFF	ICE (INRAS	TRUCUR	E & SER	VICES)	
	WATER SUPPLY/ DISPOSAL WORKS					
101	Assistant	BS-16	1	0	1	
102	Junior Computer Operator	BS-12	1	0	1	
103	Superintendent Water Works	BS-09	1	1	0	
104	Assistant Superintendent Water Works	BS-07	1	1	0	
105	Tube Well Driver cum Chowkidar	BS-07	65	35	30	
106	Disposal Driver	BS-03	10	7	3	
107	Chowkidar	BS-01	35	24	11	
108	Baildar	BS-05	1	1	0	
109	Fitter	BS-05	2	2	0	
110	Fitter Coolie	BS-02	2	2	0	
111	Mali	BS-01	1	0	1	
	Sub Total		120	73	47	
	SANITATION & DRAINAGE					
112	Chief Snitary Inspector	BS-16	1	0	1	
113	Sanitary Inspector	BS-14	4	2	2	
114	Junior Clerk	BS-11	3	3	0	

115	Driver	BS-05	14	4	10	
116	Head Jamadar	BS-04	10	2	8	
117	Sanitary Worker	BS-01	296	166	130	
118	Sewerman	BS-01	40	5	35	
119	Malaria Coolie	BS-04	2	2	0	
120	Plague Coolie	BS-01	1	1	0	
121	Water Carrier	BS-01	17	17	0	
	Sub Total		388	202	186	
	ROADS & PARKS					
122	Baildar	BS-01	15	15	0	PHED
123	Chowkidar	BS-01	6	1	5	
124	Mali	BS-01	20	0	20	
	Sub Total		41	16	25	
	STREET LIGHT					
125	Light Inspector	BS-14	1	0	1	
126	Electrician	BS-05	2	1	1	
127	Lineman	BS-05	1	0	1	
	Sub Total		4	1	3	
	LIBRARY					
128	Assistant	BS-16	1	0	1	
129	Junior Computer Operator	BS-12	1	0	1	
130	Chowkidar	BS-02	1	1	0	
	Sub Total		3	1	2	
	INDUSTRIAL SCHOOL					
131	Incharge Sewing Teacher	BS-06	1	1	0	
132	Sewing Teacher	BS-06	1	1	0	
133	Chowkidar	BS-01	1	0	1	
	Sub Total		3	2	1	
Total			751	408	343	

Annex-B

## LIST OF APPROVED PROJECTS FOR THE LAST 03 YEARS, MUNICIPAL COMMITTEE, BUREWALA

Sr. No	Name of Project	Gestation Period	Approved Cost (PKR)	Status	Physical Progress (%)	Remarks				
	Year 2020-21									
1	Rehabilitation of Metalled road Khalid Nisar Dogar I-Block Burewala	3-Months	1.575	Completed	100%					
2	Rehabilitation of Soling & Sewerage Line I-Block Burewala	2-Months	0.949	Completed	100 %					
3	Rehabilitation of Water Filtration Plant Chak No. 451/EB lat Bhattian Burewala	2-Months	0.529	Completed	100 %					
4	Rehabilitation of Sewerage Line, Soling & Resoling Lakkar Mandi Burewala	3-Months	1.052	Completed	100 %					
5	Rehabilitation of Soling & Resoling Near Girls School Yousaf Block Burewala	2-Months	0.683	Completed	100 %					
6	Rehabilitation of Metalled Street Sajid Sharif Wali Chak No. 435/EB Burewala	3-Months	1.050	Completed	100 %					
7	Rehabilitation of Soling, Resoling & Slab Chak No.445/EB Burewala	3-Months	2.054	Completed	100 %					
8	Rehabilitation of Drainage Chak No.445/EB Burewala	3-Months	2.052	Completed	100 %					
9	Rehabilitation of Sewerage Line, Culverts, Soling & Resoling Street No. 9 Kashaf Ghouri Amjad Town & Street No. 2 Shah Faiz Park Burewala	3-Months	1.576	Completed	100 %					

_						
10	Rehabilitation of Soling & Resoling and Sewerage Line Yousaf Block & New Sadiq Town Burewala	4-Months	3.322	Completed	100 %	
11	Rehabilitation of Soling & Resoling street No. 1,2,3 Riaz Abad Burewala	2-Months	0.926	Completed	100 %	
12	Rehabilitation of Resoling street Rashid Ramay P- Block,Muhammadi Tailor O-Block and Ideal academy N-Block Burewala	2-Months	0.931	Completed	100 %	
13	Rehabilitation of Soling & Resoling street madrasa Fatima zahara al bntat ,Major Freed Azeem abad burewala	3-Months	1.059	Completed	100 %	
14	Rehabilitation of Drainage Mujhaid Colony Burewala	3-Months	1.053	Completed	100 %	
15	Replacement of Water Supply Pipe Lines Shah Faiz Park, Mujhaid Colony and Taj park Burewala	3-Months	1.260	Completed	100 %	
16	Rehabilitation of Sewerage line, Soling & Resoling Muhammad Nagar Burewala	3-Months	2.104	Completed	100 %	
17	Rehabilitation of Soling & Resoling street 1,2,3 Iqbql Nagar Burewala	3-Months	2.156	Completed	100 %	
18	Rehabilitation of Soling & Resoling Street Malik Irshad Wali Suleman Town Burewala	2-Months	0.595	Completed	100 %	
19	Rehabilitation of Drainage, Soling & Resoling Ward No. 21 Amjad Town, Barki &Taj Park Burewala	3-Months	1.578	Completed	100 %	
20	Improvement of Park Satellite Town Burewala	2-Months	0.531	Completed	100 %	
21	Rehabilitation of Drainage, Soling & Resoling Street Irshad-ul- huq, Sofi Muhammad Ali & Master Aslam, Fareed Town Burewala	2-Months	0.974	Completed	100 %	
22	Rehabilitation of Drainage, Soling & Resoling Street No.7,8 Amjad Town & Shah Faiz Park Burewala	3-Months	1.537	Completed	100 %	
23	Rehabilitation of Soling & Resoling Ward No. 16 Burewala	3-Months	1.031	Completed	100 %	

	Rehabilitation of Sewerage Line, Soling & Resoling Yousaf Abad & Masoom Shah Colony Burewala	3-Months	1.568	Completed	100 %	
	Rehabilitation of Soling & Resoling Street No. 2 Muhammad Nadeem Ghulam Muhammad Colony, Burewala	2-Months	0.800	Completed	100 %	

	Year 2021-22						
	Sr.		Gestation	Approved		Physical	
N	NO	Name of Project		Cost(PKR)	Status	Progres s(%)	Remarks
(	Supply of mainhole ( Unit Burewala	Cover , Base ring and repair of Manholes	120 Days	2985000	Completed	100%	

	Year 2022-23								
Sr. No	Name of Project	Gestation Period	Approved Cost(PKR)	Status	Physical Progres s(%)	Remarks			
1	Supply of mainhole Cover , Base ring Zone No 1,2,3 MC Burewala	15 Days	590000	Completed	100%				
2	Supply of mainhole Cover , Base ring and repair of Manholes Limit Burewala	120 Days	2965000	Completed	100%				
3	Supply of RPC mainhole Cover with Frame	15 Days	197000	Completed	100%				
4	Repair of Sewerage Line Street no 14 Madina Colony Marzipura	15 Days	160000	Completed	100%				
5	Supply of mainhole Cover , Base ring and repair of Manholes MC Burewala	120 Days	4177000	Completed	100%				
6	Repair of Disposal Station at Chak no 451 EB	30 Days	628000	In Progress	52%				

## Annual Report 2022-23

7	Lining of Sullage Carrier in Disposal Main City Burewala	30 Days	233000	Completed	100%	
8	Rehbilitation of Residences Officers Colony MC Burewala	120 Days	2475000	In Progress	21%	
9	Repair / Construction of Boundary Wall Family Park Chongi No 5	30 Days	309000	In Progress	16%	
10	Repair / Construction of Boundary Wall Tube Well Water Supply Y Block Housing Scheme	30 Days	370000	Completed	100%	